

WORKING EFFECTIVELY IN INTERCULTURAL ENVIRONMENT

How to Work Effectively in a Multicultural Environment, Avoid Misunderstandings, and Build Strong Relationships? Are you facing these challenges when working in a multicultural environment?

- ✦ Struggling with communication due to language barriers and different work styles?
- ✦ Misinterpreting meanings due to cultural, mindset, and belief differences?
- ✦ Feeling confused when working with colleagues and partners from various countries without knowing how to adapt?

The course "Working effectively in intercultural environment" will equip you with practical knowledge and essential skills to confidently navigate a global workplace, enhance personal and team performance!

CONTENT

Part 1: Understanding about Interculture

- ◆ Culture & Intercultural
- ◆ Intercultural environment & Cultural differences
- ◆ 6 dimensions of cultural differences (Hofstede's Cultural Dimensions Theory)

Part 2: Understanding about CQ – Cultural Intelligence

- ◆ CQ – Cultural Intelligence
- ◆ The importance of CQ
- ◆ 4 elements of CQ

Part 3: How to overcome Intercultural barriers & work effectively in intercultural environment

- ◆ How to improve your CQ?
- ◆ Develop Global mindset
- ◆ 4R model

Part 4: Summary and Action Plan

✕The above content is subject to change without prior notices



OBJECTIVES



- ➔ Gain deep understanding of cultural differences to avoid conflicts and improve collaboration.
- ➔ Develop a flexible mindset to work effectively with international colleagues.
- ➔ Build adaptability skills and an open mindset to succeed in a global environment.

TARGET



- ☒ Staff ☒ Middle-Management
- ☒ First-line Management ☐ Top-Management

METHOD



30% theory, **70%** practice through group discussions, presentations, case studies, role-playing, games, etc.



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